

## The FCA's response to the

## **Complaints Commissioner's Report**

## FCA00425

## Published on 19 June 2018

We have considered the final report of the Complaints Commissioner on complaint 5 June 2018.

The FCA welcomes the Commissioner's decision not to uphold the complaint.

We note that the Commissioner has made a general point about our Minded to Refuse letters. The information on our website will be reviewed.

19 June 2018