

Annual Report and Accounts 2021/22 animation transcript

Over the last year, we achieved better protection for consumers, enhanced market integrity and promoted competition.

- 600,000 people are paying less interest because of our work on persistent credit card debt.
- Millions of customers are being offered better renewal deals because of our changes to insurance pricing.
- Our listing rule changes keep the UK as a trusted and attractive place to list successful companies.

We are a more innovative, assertive, adaptive regulator.

- We're: more assertive in our authorisation process – our tougher approach at the gateway means one in five applicants weren't authorised, up from one in 14.
- We're: using our supervision and enforcement powers more assertively – last year saw our first criminal prosecution under anti-money laundering legislation.
- Our: work with Google stopped unauthorised firms advertising financial products and protected consumers from scams.

Find out more
fca.org.uk/publications/annual-reports/2021-22